



HOW TO CLEAN A MILGARD WINDOW OR DOOR

DIFFICULTY



Easy

TIME REQUIREMENT

5 Minutes



HOW TO CLEAN AND LUBRICATE A SLIDING DOOR

Materials Required:

- Mild soap
 - Soft cloth
 - Soft brush
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For a list of window terms please go to Milgard.com/How-To-Speak-Window

Safety Precautions:

This activity is appropriate for individuals with an understanding of how to use simple hand tools. Remember to wear eye protection and to make sure that pets and small children are not present when performing these activities.

Instructions:

General Notes:

1. Never use any of the following materials to clean your window or patio door, as they may damage the glass, frame, or insulating seal.
 - Petroleum-based cleaners
 - Caustic chemicals
 - Razor blades, putty knives, or abrasive pads
 - High-pressure water hoses
2. Do not remove any grease or lubricant found on hardware such as rollers, locks, or casement/awning operators.
3. Moisture, etching, or debris between the panes of glass are an indication of a failed insulated glass unit and cannot be cleaned. Please contact Milgard to have this unit replaced.
4. As with most materials that are exposed to the elements, your window may show signs of discoloration or fading. This is a natural process, and not something that can be cleaned.
5. To access the outside of our tilt windows, please reference the video titled “How To: Operate a Milgard® Essence Series® Double-Hung Window” on the website.

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Standard Vinyl and Fiberglass Frames:

1. Use a mild, nonabrasive soap and water.
2. Test your cleaner on an inconspicuous area to ensure it will not damage the window.
3. Gently wipe away any dirt from the frame of the window.

Premium Vinyl Finishes:

1. Immediately remove debris, contaminants such as bird droppings, or sand.
2. Use a soft brush to remove large particles.
3. Wash the surface with warm water, a mild soap, and a soft cloth
4. NEVER use a dry cloth, as this may scratch the finish
5. Use the Milgard provided touch-up paint to repair any scratches or paint chips. While this paint is designed to match the color of your window, due to differences in the application, the finish may not perfectly match the factory applied finish

Wood Window Frames:

1. The exterior of our Essence and Wood-Clad windows may be cleaned like our vinyl windows.
2. Because the wood interior of our Essence and Wood-Clad products are finished by the customer, we cannot specify a cleaning procedure that will be safe for the finish. However, care must be used to not allow water to remain on the wood for extended periods of time, as this can damage the wood.

Glass:

1. Use a mild dish soap and water.
2. Gently wash the glass using a soft cloth and the cleaner.
3. Rinse the glass with water
4. Dry the glass with a soft cloth
 - a. For condensation, if the moisture can be wiped away this is normal.
 - b. If it cannot be wiped away, the seal of the glass unit may be degraded and requires replacement of the glass unit only.

Screen:

1. Use mild soap and water.
2. Use a soft brush to gently clean the screen.
3. Rinse the screen with water and dry with a soft cloth

“Weep” Drainage Systems:

Regular cleaning of the weep system is required to ensure proper drainage. This is already covered in the video. “How To: Maintain Your Sliding Window (Window Cleaning and Care)”